

City-Connect Air Shuttle Schedule

— FALL 2020 —

Weekday	Departure		Arrival	
Monday	CAE	7:30 a.m.	PDK	8:15 a.m.
	PDK	4:15 p.m.	CAE	5:00 p.m.
Tuesday	CAE	7:30 a.m.	PDK	8:15 a.m.
	PDK	8:45 a.m.	CAE	9:30 a.m.
	CAE	3:00 p.m.	PDK	3:45 p.m.
	PDK	4:15 p.m.	CAE	5:00 p.m.
Wednesday	CAE	7:30 a.m.	PDK	8:15 a.m.
	PDK	4:15 p.m.	CAE	5:00 p.m.
Thursday	CAE	7:30 a.m.	PDK	8:15 a.m.
	PDK	8:45 a.m.	CAE	9:30 a.m.
	CAE	3:00 p.m.	PDK	3:45 p.m.
	PDK	4:15 p.m.	CAE	5:00 p.m.
Friday	CAE	7:30 a.m.	PDK	8:15 a.m.
	PDK	4:15 p.m.	CAE	5:00 p.m.



reservations@city-connect.com

Operated by Ultimate Jetcharters, an ARG/US Platinum safety-accredited FAA Part 135 operator certified for scheduled, public charter operations under DOT Part 380. Security screening complies with the TSA 12-5 Standard Security Program (TFSSP).

Shuttle Travel Notes

CANCELLATIONS There is no cancellation penalty for ticket changes made at least 24 hours in advance—a full refund is available to you. However, there is a \$100 change/cancellation fee for your reservation if you contact us 12-24 hours prior to the flight (full refund still allowed, less the fee).

CHANGES No refunds or changes are allowed within 12 hours of the flight. However, if you get to your destination (fly the first leg) and decide you need to change your return flight to another time or day, that's not a problem at all—we're happy to make this change for you without any penalty or fees.

WAIT-LIST If a flight is full, you can be added to a waiting list by calling *#TBD or sending a note to reservations@city-connect.com.

VEHICLES Car parking is available at City-Connect Air Center in Columbia, but we encourage passengers to arrange airport drop-off to minimize impact on the parking lot (limited space). There is no parking available at Signature FBO at the Atlanta/Peachtree-Dekalb Airport.

LUGGAGE You are free to bring one suitcase weighing up to 45 pounds, along with a carry-on bag that fits in the overhead bin, and, of course, a personal bag like a purse or laptop bag. We are not anti-luggage like the others, and you'll never catch us charging a fee for your totes! *If you have extra luggage that you need to bring (even oversized items), we typically can accommodate it, pending weight and balance.

CHILDREN Your children under the age of 2 are most welcome on our flights, and they can sit on your lap (no additional charge).

ANIMALS You can bring your pet as long as the carrying crate for your little friend fits under the seat (max dimensions for your pet carrier is 17" wide x 10.5" high x 18" deep). And, just dogs and cats—we like other animals, but find it's best to keep our cabin human-dog-cat for collective peace of mind. And we can certainly host your service dog with the proper training and certification documentation, as well as a vet sign-off on current vaccinations.

Continued...



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▶▶ Shuttle Travel Notes (cont.)

ANIMALS

You can also bring your Emotional Support / Psychiatric-Assist Dog as well, with a letter from your mental health provider certifying the following (also need a copy of your provider's professional license):

- Passenger has a mental or emotional disability recognized in the Diagnostic and Statistical Manual of Mental Disorders-Fourth Edition (DSMIV).
- Passenger needs the animal for air travel and/or activity at the passenger's destination.

Your companion may sit on your lap or under the seat in front of you, and, if on your lap, the flight crew may need to ask you to have your companion sit on the floor during takeoff and landing.

MINORS

We welcome unaccompanied minors age 12-17, and you are certainly welcome to escort your minor onto the jet and say your goodbyes from the ramp as the jet departs. We will provide the paperwork for unaccompanied minor travel at flight reservation.

HOSPITALITY

We serve snacks and drinks on every flight, including complimentary wine and beer. Although our trips are short, you get the VIP hospitality treatment on all our flights.

CONTACT

We genuinely want your feedback on our service so we can continually refine our operations and hospitality. Please email us at hospitality@city-connect.com with any thoughts, concerns, ideas, compliments, or complaints, on anything and everything related to your experience with us, and we'll address it immediately!



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